

**HARBOR REGIONAL HEALTH COMMUNITY HOSPITAL
BOARD OF DIRECTORS REGULAR MEETING
October 24, 2023**

COMMISSIONERS (Voting)

- (X) Michael Bruce, District 2
- (X) Chris Thomas, District 1
- (X) Scott Dilley, At Large 2
- (X) Lynn Csernotta, District 3
- (X) David Quigg, At Large 1
- (X) Andrew Bickar, District 4
- (X) John Shaw, District 5

OTHERS (Non-Voting)

- (X) Tom Jensen, CEO
- (X) Niall Foley, CFO
- (X) Julie Feller, Exec. Director Human Resources
- (X) Dr. Anne Marie Wong, CMO
- () Dr. Dori Unterseher, CNO
- (X) Elizabeth Tschimperle, Exec. Dir. HMG
- (X) Chris Majors, Director Public Relations
- (X) Dr. Charles Best, Chief of Staff
- () Dr. Eric Wepler, Chief of Staff Elect
- (X) Nichole Newberry, Unit Director Emergency
- (X) Paula Lorenz, Executive Assistant, GHCH
- Members of the Public

CALL TO ORDER

Chairman Bruce called the meeting to order at 1:00p. Today's meeting was conducted via Zoom. A public location was provided at Timberland Library in Aberdeen for viewing the meeting. Commissioner Bickar joined during the educational session.

EDUCATION

Board Education - The Care Payment Program presented by Mr. Kevin Vålen, Executive Director of Revenue Cycle Services.

PATIENT STORY

Commissioner Csernotta shared a patient story that our Patient Advocate and Quality Associate shared with her.

PUBLIC COMMENT

Chairman Bruce opened the meeting to receive public comment relating to agenda topics. No comments were brought forward or received in advance of the meeting.

COMMITTEE REPORTS

Board Quality Report

Commissioner Quigg provided report on the October Board Quality Committee meeting. Of note;

- Reports for standing items were received;
 - Patient Survey
 - Overall for Arrival Experience, Overall Assessment, Overall for Doctors, and Overall for Nurses significantly improved.
 - Quality, Risk, Compliance;
 - Board of Health Survey in August – All plans of correction have been submitted and approved. We are now in the implementation of the plans and monitoring.
 - No HIPAA/Privacy reports.
 - HCAHPS

- Nurses listen carefully to you, Nurses treat with courtesy/respect, Doctors treat with courtesy/respect, and Cleanliness of hospital environment continue to improve.

Board Finance Report

Commissioner Dilley provided report on the October Board Finance Committee meeting. Of note;

Highlights for September 2023:

- (+/-) Inpatient Volumes
 - Acute admissions down 1% from target
 - Inpatient surgical cases down 9% from target
 - CDU admissions down 11% from target
 - Observation stays up 37% from target
- (+/-) Outpatient Volumes
 - Emergency visits up 12% from target
 - OP surgical cases down 4% from target
 - RHC clinic visits down 4% from target
 - HMG Specialty clinic visits up 11% from target
 - Radiology visits down 20% from target

Consolidated Financial Summary:

Net Operating Revenue:	\$ 7,917,645
Total EBIDA Expenses:	\$ 8,049,815
EBIDA Gain (Loss)	\$ (132,170)
Net Operating Gain (Loss):	\$ (510,528)
Net Income Gain (Loss):	\$ (842,472)

Financials / Statistics:

- Loss on investments due to market conditions.
- Supply chain supervisor is working on changing over our contracts. Targeting \$500k-\$1m annual improvement.
- Working with our third party vendor to improve AR receipts.
- Safety Net program is sitting with the Feds for approval. Expect to see \$10-12m net benefit from program.
- Agency expense declined in September. As we move away from agency labor we expect to see an uptick in wages and benefits. Should not be a 1:1 transition.

Received updates on projects that include MRI and the Sterilizer.

GHCH Board Foundation Report

- The meeting has been rescheduled for October 30, 2023. Report will be given at the November Board meeting.

CONSENT AGENDA

Submitted under the Consent Agenda were the Hospital Board Draft Minutes of September 26, 2023.

ACTION: A motion was made by Commissioner Quigg, seconded by Commissioner Dilley, and unanimously carried to approve the Consent Agenda.

BOARD DISCUSSION AND ACTION

Medical Staff Credentialing

Submitted was the October Medical Staff Credentialing Report for Board review and approval. The Credentials and Medical Executive Committees have performed due diligence in review and have approved the credentialing report.

ACTION: A motion was made by Commissioner Thomas, seconded by Commissioner Dilley, and unanimously carried to approve the October Credentials Report.

Chairman's Report

1. I would welcome our new Executive Assistant Paula Lorenz
2. I would like to thank Patti Grah and Angel Tracy for helping take on duties while the position was vacant.

Executive Suite Summary Report

Submitted was the Executive Suite Summary Report, as well as the HMG Provider Report for October. Of note;

- Annual HRH Brand Survey – Shows significant improvement. Look for a more thorough report to come, but are seeing positive signs and much of what is being driven by the improved perception of the Emergency Department under the leadership of Nicole Newberry, RN.
- Prompt Care is Transitioning to Walk-In Clinic – The prompt care clinic is making the transition to offer walk in appointments Monday through Friday, starting on October 23rd. thanks to Elizabeth Tschimperle, HMG Executive Director.

OLD BUSINESS

None.

NEW BUSINESS

- I. November Board Education – Family Birth Center from Lisha Schnoor, Director

GOOD OF THE ORDER

Tom Jensen, CEO, Commissioner Thomas and Commissioner Quigg attended the WSHA Annual Conference yesterday. Some of the topics discussed at the meeting included Opioid treatment in hospitals, use of algorithms and AI.

PUBLIC COMMENT – General Topics

Chairman Bruce reported no public comments were received in advance of the meeting. Chairman Bruce opened the meeting to accept public comment on topics discussed in the meeting.

ADJOURNMENT

Chairman Bruce called for meeting adjournment.

All Board members were in unanimous agreement to adjourn the meeting.

The meeting adjourned at 1:43 pm.

MINUTES AND ATTACHMENTS APPROVED AND ADOPTED THIS 28th day of November, 2023.

ATTEST:

Paula Lorenz
Executive Assistant



Commissioner Thomas
Board Secretary