HARBOR REGIONAL HEALTH COMMUNITY HOSPITAL BOARD OF DIRECTORS REGULAR MEETING March 26, 2024

COMMISSIONERS (Voting)

- (X) Michael Bruce, District 2
- (X) Chris Thomas, District 1
- (X) Scott Dilley, At Large 2
- (X) Lynn Csernotta, District 3
- (X) David Quigg, At Large 1
- (X) Andrew Bickar, District 4
- (X) John Shaw, District 5

OTHERS (Non-Voting)

- (X) Tom Jensen, CEO
- (X) Niall Foley, CFO
- () Julie Feller, Exec. Director Human Resources
- (X) Dr. Anne Marie Wong, CMO
- (E) Dori Unterseher, CNO
- () Elizabeth Tschimperle, Exec. Dir. HMG
- (X) Chris Majors, Director Public Relations
- () Dr. Charles Best, Chief of Staff
- () Dr. Eric Weppler, Chief of Staff Elect
- (X) Paula Lorenz, Executive Assistant, GHCH

Members of the Public

CALL TO ORDER

Chairman Bruce called the meeting to order at 5:59pm. Today's meeting was conducted via Zoom.

EDUCATION

Board Education – None due to Board Educational Retreat.

PATIENT STORY

Patient positive comments were shared by Commissioner Csernotta.

PUBLIC COMMENT

Chairman Bruce opened the meeting to receive public comment relating to agenda topics. No comments were brought forward or received in advance of the meeting.

COINSENT AGENDA

Submitted under the Consent Agenda were the Hospital Board Draft Minutes of February 27, 2024.

ACTION: A motion was made by Commissioner Quigg, seconded by Commissioner Dilley, and unanimously carried to approve the Consent Agenda.

BOARD DISCUSSION AND ACTION

Medical Staff Credentialing

Submitted was the March and Revised February Medical Staff Credentialing Reports for Board review and approval. The Credentials and Medical Executive Committees have performed due diligence in review and have approved the credentialing report.

ACTION: A motion was made by Commissioner Thomas, seconded by Commissioner Csernotta, and unanimously carried to approve the March and Revised February Credentials Reports.

Chairman's Report

- Chairman Bruce thanks the commissioners for attending the Spring Board Educational Retreat earlier this month.
- WSHA conference in Chelan in June, please let Paula know if you are attending the dates.
- Letters of support for EMR funding, presented by Chris Majors. Requests for funds are available from Senator Patty Murray's office are due to her office by April first. It would be

Grays Harbor Community Hospital Board of Directors March 26, 2024 Page 2 of 4

helpful to others outside of the organization send a letter of support for the value a new EMR would bring to our hospital. Chris can provide you with information if you know community leaders who would be willing to send a letter on our behalf. If someone writes one, please ask them to send it to Chris as a PFD to send in all at once.

 Chairman Bruce asked each of the Commissioners to check their hospital email at least once a day for urgent emails.

COMMITTEE REPORTS

Board Quality Report

Commissioner Quigg provided a reports on the March Board Quality Committee meetings. Of note;

- · Reports for standing items in March were received;
 - o Quality, Risk, Compliance.
 - Annual Management Plan was reviewed.
 - Annual QAPI Plan was reviewed for key indicators, why it is important, etc.

Board Finance Report

Commissioner Dilley provided a report on the March Board Finance Committee meeting. Of note;

Highlights for February 2024:

- (+/-) Inpatient Volumes
 - Acute admissions up 2% from target
 - CDU admissions up 64% from target
 - Inpatient surgical cases down 17% from target
- (+/-) Outpatient Volumes
 - Total outpatient registrations up 11% from target
 - Emergency visits up 5% from target
 - RHC clinic visits up 19% from target
 - HMG Specialty clinic visits down 26% from target
 - Radiology visits down 6% from target
- (-) Change Healthcare Cyber-attack Impact on Revenue Cycle Kevin Vålen shared:
 - Event occurred February 21st
 - No claims have been submitted for services since start of event
 - Impact to revenue recognition and A/R until CHC systems are back up
 - We are one of the first hospitals coming back up on Assurance, we are running on different servers. We are verifying that our custom edits are running appropriately.
 - We will validate and run test files later this week. We will start submitting small batches of claims over the weekend, then fully next week.
 - Our AR team is back online. They received new laptops from Change Healthcare.
 - Estimate of June 1st, first pass of claims submission will go through payors.
 - Athena will turn on claims next week.
 - · The call center is back online for calls, but we cannot accept payments yet.

Consolidated Financial Summary:

Net Operating Revenue: \$ 9,095,918 Total EBIDA Expenses: \$ 8,489,919 EBIDA Gain (Loss) \$ 605,999 Grays Harbor Community Hospital Board of Directors March 26, 2024 Page 3 of 4

> Net Operating Gain (Loss): \$ 233,884 Net Income Gain (Loss): \$ 459,558

GHCH Board Foundation Report

Commissioner Thomas provided a report on the March Board Foundation meetings. Of note;

Highlights from the March Foundation Financials included;

• Treasurer's report was received.

Highlights for February 2024:

 Cash and Other Assets;
 \$ 8,584,142

 Revenue;
 \$ 232,483

 Expenses;
 0

 Net income (Loss);
 \$ 232,483

- At the November 2023 we approved the purchase of the Stryker Ortho Power Equipment with the Board Foundation paying for the initial \$100,000 and the hospital paying the balance. The invoice arrived this month and we approved the disbursement of funds for \$100,000.
- We had a funding request for Oxygen Blenders for newborns, six blenders and four wall mounts totaling \$6,448. The request was approved for purchase and reimbursement from the Board Foundation.
- Our order of 500 pediatric bears have arrived with a total amount of \$1,964.61. We do not have the invoice yet to reimburse the hospital.

ADMINISTRATION

Executive Suite Summary Report

Submitted was the Executive Suite Summary Report. Of note;

- Report attached.
- Tom Jensen, CEO thanked Karyn Mirante for her tremendous work in our Quality Department

HMG Provider Recruiting

Report attached.

OLD BUSINESS

None.

NEW BUSINESS

None.

GOOD OF THE ORDER

.None.

CONFIDENTIALITY; The recognition of the sensitivity of quality control and quality improvement information is of primary importance. All Quality Improvement and/or Quality Control information, written or electronic, shall be entitled to all the privileges and immunities afforded under law including those privileges and immunities established under Washington's RCW 4.24 and 7.41.

Grays Harbor Community Hospital Board of Directors March 26, 2024 Page 4 of 4

PUBLIC COMMENT – General Topics

Chairman Bruce reported no public comments were received in advance of the meeting. Chairman Bruce opened the meeting to accept public comment on topics discussed in the meeting.

ADJOURNMENT

Chairman Bruce called for meeting adjournment.

All Board members were in unanimous agreement to adjourn the meeting.

The meeting adjourned at 6:27 pm.

MINUTES AND ATTACHMENTS APPROVED AND ADOPTED THIS 23rd day of APRIL, 2024.

ATTEST:

Paula Lorenz

Executive Assistant

Commissioner Thomas

Board Secretary