

# HOSPITAL BOARD Meeting Agenda April 25, 2023 at 1:00pm

## **Virtual Zoom Meeting**

Our Mission: To Heal, Comfort and Serve everyone with dignity and compassion

## **CALL TO ORDER**

I. Excused Absences

### **EDUCATION**

Patient Experience Customer Service Project presented by Mr. Chris Majors, Director Public Relations

### **PATIENT STORY**

Presented by Commissioner Csernotta

## **PUBLIC COMMENT**

Agenda Topics Only (3 minutes per person)

### **CONSENT AGENDA**

I. Hospital Board; Draft Minutes of March 28, 2023

### **BOARD ACTION**

- I. Medical Credentialing April 2023
- II. Chairman's Report
  - A. Strategic Engagement Patient Experience

### **COMMITTEE REPORTS**

- I. Board Quality April Report Commissioner Quigg
- II. Board Finance April Report Commissioner Dilley
- III. Board Foundation March and April Report Commissioner Thomas

## **ADMINISTRATION**

- I. Executive Suite Summary Report April Tom Jensen, CEO
  - A. HMG Provider Recruiting April Report

#### **OLD BUSINESS**

#### **NEW BUSINESS**

- I. May Board Education; Level III Trauma Program presented by Ms. Melanie Brandt, Director of Infection Control
- II. Good of the Order

### **PUBLIC COMMENT**

General Comment (3 minutes per person)